


<b>RMA / REPAIR FORM</b>	
<b>TeeJet Technologies Denmark ApS</b> <b>Mølhavevej 2, 9440 Aabybro</b> <b>Denmark</b>	Tel. +45 9696-2505 Fax +45 9696-2527 support.aabybro@teejet.com

<b>Account No.</b>	<b>CUSTOMER INFORMATION</b> (To be filled out by the customer, please use printed letters)		<b>VAT no.</b>
<b>Date</b>			
<b>Company Name</b>		<b>Phone no.</b>	
<b>Street and no.</b>		<b>Fax no.</b>	
<b>Post code and town</b>		<b>E-mail</b>	
<b>Country</b>		<b>Contact</b>	<b>Reference no.</b>
<b>Delivery address</b> (Only if the delivery address is different from company address)			
<b>Name</b>			
<b>Street and no.</b>			
<b>Post code and town</b>			

<b>TeeJet part No.</b>	<b>PRODUCT INFORMATION</b> (To be filled out by the customer, please use printed letters)		<b>Customer part No:</b>																																																
<b>Product name</b>		<b>Serial no.</b>																																																	
<b>Warranty repair</b>	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> ?	<b>Estimate</b>	<input type="checkbox"/> Yes																																																
<b>Description of the problem</b>	<table border="1"> <tr> <td></td> <td colspan="3"><b>Error Selection guide:</b></td> </tr> <tr> <td rowspan="5"><b>Select Part (x)</b></td> <td><input type="checkbox"/> Console</td> <td><input type="checkbox"/> Keyboard</td> <td><input type="checkbox"/> Display</td> </tr> <tr> <td><input type="checkbox"/> Connector</td> <td><input type="checkbox"/> Cable</td> <td><input type="checkbox"/> Input</td> </tr> <tr> <td><input type="checkbox"/> Application</td> <td><input type="checkbox"/> Switch</td> <td><input type="checkbox"/> Output</td> </tr> <tr> <td><input type="checkbox"/> Housing</td> <td><input type="checkbox"/> Antenna</td> <td><input type="checkbox"/> GPS Receiver</td> </tr> <tr> <td><input type="checkbox"/> Sensor</td> <td><input type="checkbox"/> Flow meter</td> <td><input type="checkbox"/> Valve</td> </tr> <tr> <td rowspan="12"><b>Select Error (x)</b></td> <td><input type="checkbox"/> Does not start up</td> <td><input type="checkbox"/> No function</td> <td><input type="checkbox"/> No DGPS</td> </tr> <tr> <td><input type="checkbox"/> +/- has been inverted</td> <td><input type="checkbox"/> No connection</td> <td><input type="checkbox"/> No GPS</td> </tr> <tr> <td><input type="checkbox"/> Application freezes</td> <td><input type="checkbox"/> Component missing</td> <td><input type="checkbox"/> GPS accuracy not sufficient</td> </tr> <tr> <td><input type="checkbox"/> Application restarts</td> <td><input type="checkbox"/> Mechanical damage</td> <td><input type="checkbox"/> Wrong software version</td> </tr> <tr> <td><input type="checkbox"/> Contrast error</td> <td><input type="checkbox"/> Short circuit</td> <td><input type="checkbox"/> Function check</td> </tr> <tr> <td><input type="checkbox"/> Backlight error</td> <td><input type="checkbox"/> Corroded</td> <td><input type="checkbox"/> Unknown error</td> </tr> <tr> <td><input type="checkbox"/> Black dots or lines</td> <td><input type="checkbox"/> No RS232 communication</td> <td></td> </tr> <tr> <td><input type="checkbox"/> Missing dots or lines</td> <td><input type="checkbox"/> No CAN communication</td> <td></td> </tr> <tr> <td colspan="3"> Problem occurs only from time to time    <input type="checkbox"/> Yes    <input type="checkbox"/> No    If yes, how long? </td> </tr> </table>				<b>Error Selection guide:</b>			<b>Select Part (x)</b>	<input type="checkbox"/> Console	<input type="checkbox"/> Keyboard	<input type="checkbox"/> Display	<input type="checkbox"/> Connector	<input type="checkbox"/> Cable	<input type="checkbox"/> Input	<input type="checkbox"/> Application	<input type="checkbox"/> Switch	<input type="checkbox"/> Output	<input type="checkbox"/> Housing	<input type="checkbox"/> Antenna	<input type="checkbox"/> GPS Receiver	<input type="checkbox"/> Sensor	<input type="checkbox"/> Flow meter	<input type="checkbox"/> Valve	<b>Select Error (x)</b>	<input type="checkbox"/> Does not start up	<input type="checkbox"/> No function	<input type="checkbox"/> No DGPS	<input type="checkbox"/> +/- has been inverted	<input type="checkbox"/> No connection	<input type="checkbox"/> No GPS	<input type="checkbox"/> Application freezes	<input type="checkbox"/> Component missing	<input type="checkbox"/> GPS accuracy not sufficient	<input type="checkbox"/> Application restarts	<input type="checkbox"/> Mechanical damage	<input type="checkbox"/> Wrong software version	<input type="checkbox"/> Contrast error	<input type="checkbox"/> Short circuit	<input type="checkbox"/> Function check	<input type="checkbox"/> Backlight error	<input type="checkbox"/> Corroded	<input type="checkbox"/> Unknown error	<input type="checkbox"/> Black dots or lines	<input type="checkbox"/> No RS232 communication		<input type="checkbox"/> Missing dots or lines	<input type="checkbox"/> No CAN communication		Problem occurs only from time to time <input type="checkbox"/> Yes <input type="checkbox"/> No    If yes, how long?		
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	! Please help our technicians. With an adequate and easy readable error description the diagnostic and repair will be faster. <b>Send the form along with the equipment.</b>																																																		